



DELHI POLICE PUBLIC SCHOOL

B-4, SAFDARJUNG ENCLAVE, NEW DELHI-110029

TELEPHONE NO.: 8130996770, 7683071791

www.delhipolicepublicschool.com, e-mail: dppschoo@gmail.com

Ref. No.: DPPS/ 888

Date: 19/12/23

To,

M/S _____

Subject:- Inviting Quotation for Comprehensive AMC of 217 CCTV Cameras

Sir/Madam,

Your sealed quotations are invited for Comprehensive AMC of 217 CCTV Cameras installed at Delhi Police Public School, Safdarjung Enclave, New Delhi-110029. The detail specifications of camera's and terms & conditions etc. are enclosed herewith.

The last date for submission of duly filled sealed quotation is 12.01.2024 up to 01:00 PM. The quotations will be open on the same date at 01:30 PM, in the school premises, in the presence of duly constituted committee and bidder/representatives.

In case the due date is declared a holiday, quotation shall be opened on next working day at the given time.

The details are also available on school Web-site (www.delhipolicepublicschool.com) for downloading.

For more information and clarification, kindly visit the school personally on working days between 9.00 AM to 02.00PM. Contact can also be made to 8130996770 and 7683071791 number or email ID- dppschoo@gmail.com.

Note:- Before submitting the bid, bidders are hereby advised to kindly visit the school personally and inspect the camera's/system. In case they found any defect/fault the same must be submit along with the bid in written note. Later on any fault/defect found shall be on the part of the bidder, whether it was prior to the award of AMC or letter.


Ruby Malhotra

Principal

Terms and Conditions:-

Delhi Police Public School is having 217 Camera's installed in its premises. The following are the terms and conditions of the comprehensive AMC.

1. This is comprehensive AMC and includes all the charges of labour and the material/ instrument. It shall be sole responsibility of the vendor to ensure the proper functioning of the Camera's round the clock.

2. This AMC is only for the period of one year. The vendor shall not have any claim for the extension of renewal of AMC.

3. The copy of this terms and conditions should be duly signed and stamped by the vendor as a token of acceptance.

4. Any accessories/ fittings or items which are not specially mentioned in the specifications but are necessary, are to be provided by the supplier without any extra charge for smooth functioning of the system/CCTV Camera's.

5. The vendor will have to bear the cost of damage to the CCTV Cameras & accessories that may occur due to storm, fire, rain, natural calamities and any other unforeseen circumstances.

6. The vendor will depute stand to his representatives along with technical team, who will ensure proper working of the system/CCTV Camera's. They will also provide the data/footage to the school authority immediately as and when required.

7. The payment will be made on quarterly basis after completion of AMC period and on receipt of the satisfactory reports. No advance payment will be made in this regard.

8. In case, the vendor failed to keep operational CCTV Camera's as per requirement of the school, Fine @2% per day of contract value will be recovered from the bills of the vendor. Besides that action will be initiated for blacklisting the firm, if deems fit by the school authority, if.

9. The AMC rates shall remain valid for 12 calendar months from the date of order. Any change in the taxes or rates of material or due to any govt. policy shall be borne by the vendor itself.

10. All disputes are subject to the jurisdiction of the courts in the N.C.T. of Delhi.

11. In case of any differences, the vendor can be called for negotiation to patch up the differences on table prior to approaching court.

12. In case of violation of any clause of contract, the explanation to the vendor can be called by issuing show cause notice, if the reply is not found satisfactory, security money can be forfeited as well as action for blacklisting can also be taken prior to taking any legal action.



13. After taking over the AMC charge, bidder solely shall be responsible for any defect/fault, whether the fault was prior to AMC or later.

14. If any data is deleted due to the negligence or fault of the vendor / vendor employees, the same will have to be recovered by the vendor itself at its own expenses. The vendor shall not claim any reimbursement in this regard.

15. If the vendor failed to provide the services (apart from mentioned at point no. 8) regarding providing manpower as per the requirement of the school, action as deem fit shall be taken by the management/ school authority and 2% of the total contractual amount shall be deducted on daily basis as a fine apart from the expenditure incurred as above mentioned services from the outsourcing.

16. In case of any complaint regarding CCTV's, the vendor shall respond immediately and send the workers to repair the same. In case of failure on the part of vendor to provide the immediate resolution, action shall be taken as deems fit.

17. The vendor shall abide by all the terms & conditions strictly.

18. In case, any footage is required to Police/Court or any authority by the vendor shall provide the Hard Disk immediately to Police/Court as well as school with stored data with the same capacity and specifications and brand.

Expenditure of the Hard Disk shall be borne by the school in such case.

19. No payment for any hidden cost shall be made to the vendor. Hence, the vendor is expected not to raise any such kind of bill.

20. The school may call anytime for any additional Hardware & Software as per the requirement. The vendor shall provide the same immediately at reasonable price failing which action may be taken against the vendor.

21. The vendor shall ensure the 24x7 working of the CCTV's without fail. He will also ensure the condition of the UPS attached to the CCTV's and inform the school authority in this regard.

22. Decision of the school authority shall be final and binding.

23. Before submitting the bid, bidder must visit the school and examine the cameras/ system personally and submit the defects/deficiency along with the bid.

24. Once the bid has been submitted by the bidder along with the defects, the defects later on found by the bidder will be the responsibility of the bidder itself to repair the fault/defects.

